

# Aquinas College

## Nashville, Tennessee

Aquinas College Registrar Michele Priddy believes that there's no reason for an institution not to use technology to make the transcript process quicker and easier. That's why the college added online transcript ordering from Parchment. School administrators wanted to eliminate the "old-school" faxing of request forms, making it simpler and more convenient for students and alumni to order official transcripts.

Today, current and past students are pleased with the convenience of ordering transcripts and remitting payment online via Parchment. And the staff is even more pleased with the implementation, training and especially Parchment's customer service.

"Our students and alumni are excited to have an option for eTranscripts, especially during peak times when they have waited until the last minute," Priddy explains. "The implementation was very smooth and the support was reliable. Parchment exceeded my expectations!"

**"The transition was very smooth, and the support was reliable. Parchment exceeded my expectations!"**

**- Michele Priddy, Registrar**



**4-YR**  
PRIVATE  
COLLEGE



**474**  
STUDENTS



**800**  
TRANSCRIPTS



### Prior to Parchment

Prior to becoming a Parchment Member, Aquinas College expressed their needs and concerns for their students as well as their admissions staff. Parchment focused on the following to ensure a smooth, effective transition:

- Stay current with technology
- Offer easy, convenient transcript ordering for current/past students
- Eliminate faxing of transcript request forms
- Provide smooth implementation for students, alumni and staff



### Partnered with Parchment

As a successfully partnered member of Parchment, Aquinas College offers the following features to their students and alumni to ensure a hassle-free experience when requesting their transcripts:

- Convenient online transcript ordering with eTranscript option
- Text message once order is processed
- Email notification once transcript is sent or ready for pick up
- No payment until order processed
- Reliable customer service